



Review of the last year

We keep facing challenges

- COVID is still a challenge
 - Asia has been the most affected one.
 - Shipment flights haven't recover yet.

- Avian Influenza arrived strongly in Europe.
- Raw material cost is affecting the whole industry.

Shipment cost is affecting the businesses.



News in H&N International

 We finalized the transition in July with the change of Managing Director.

New team member: Fuichong Lai in Malaysia.

- Welcome to:
 - Iraq
 - Yemen
 - Nigeria
 - Philippines



Commitment with our costumers

- Customer satisfaction program
 - All ready before the birds arrive.
 - Close follow up of the first days and rearing.
- Project focus service
 - Management
 - Hatchery
 - Health...

...Get the profitability of H&N birds



What do you see?



Your work matters, more and more













Your growth, our support

- We have a commitment to provide you a great genetics
- We are committed to support you to maximize:
 - Number of chicks per parent stock
 - Produce a premium quality chick
- What is next?



The sales and technical team need training

- Sales skills training
- Value proposition of H&N products

- Technical training
 - Lighting program Tech tips
 - Trouble shooting Nick Rooster





Know your customers

VALUE PROPOSITION



Performance driven



Cost of DOL



Relationship



Support the value proposition

1. There are tools

- 1. Diamond platform
- 2. Marketing campaigns: egg shell pictures and movie
- 3. KAI

2. PROJECTS

- 1. At customer: Egg size / Number of eggs / Saleable eggs
- 2. Maximize cost of production: fertility / hatchability



Nick coins – Reward program

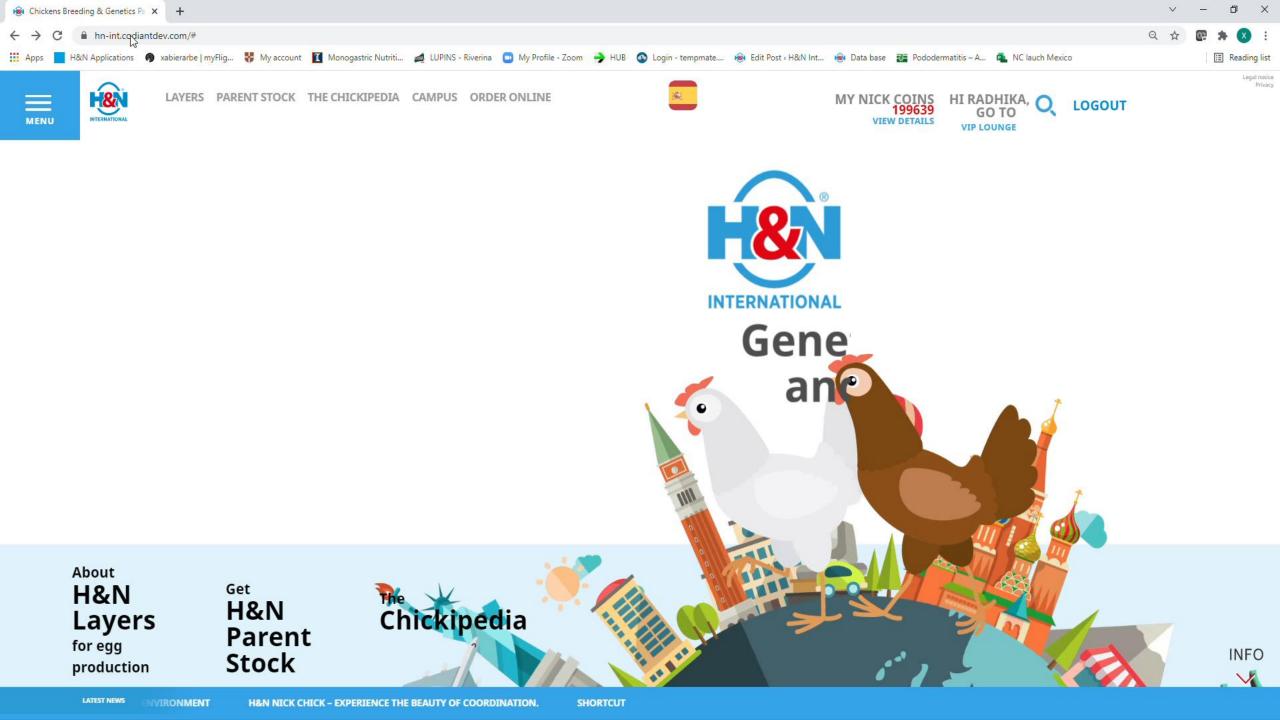
- How to get them:
 - Ordering in advance
 - Data sharing
 - Payment terms



- Surplus for free
- Airplane ticket to H&N events
- Hotel nights during H&N events
- We have in the pipeline more than 20,000 Nick coins and more.







Dates for 2022

January - cage free management guide.

Distributor meeting in May – Mallorca, Spain

May - Red KAI





Summary

It has been a year of challenges.

 We work on developing the key value for the market to make it right.

The value proposition in your market will have full support from our side.

Interesting times ahead...



